GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:666
ANSWERED ON:27.04.2016
Task Force for Post Office Network
Chautala Shri Dushyant

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether Telecom Commission has sought clarification from Telecom Regulatory Authority of India (TRAI) on mega spectrum auction plan;

(b) if so, the details thereof and the response of TRAI in this regard;

(c) whether mobile operators have sought to defer the auction of spectrum of 700 MHz band;

(d) if so, the details thereof and the reasons therefor; and

(e) the reaction of the Government thereto along with the time by which the spectrum auction of various bands are likely to be held?

Answer

THE MINISTER OF COMMUNICATIONS AND INFORMATION TECHNOLOGY
(SHRI RAVI SHANKAR PRASAD)

(a) & (b) Consultation with various stakeholders including service unions etc. is underway. The task force on leveraging the Post Office network in its report (para 11.6.1. of Chapter 11) has recommended to 'make insurance selling and servicing IT driven to optimize the input-output ratio and enhance customer satisfaction and also enrich the work life of human resources'. Internet access to Postal Life Insurance and Rural Postal Life Insurance has been provided under Core Insurance Solution (CIS) that has commenced from February, 2014, which is in line with this recommendation.

(c) & (d) The task force has made a total of 181 recommendations, out of which 149 recommendations have already been implemented or are under implementation. Subsequent to the implementation of the IT Modernization Project, that is changing the operational procedures in the Department and based on the inputs received from various stakeholders including service unions etc., the remaining recommendations of the task force shall be considered. Use of technology has been given a thrust in the last two years. As on date Core Insurance Solution (CIS) has been rolled out in 25406 Post Offices. Besides this, Core Banking Solution (CBS) has been rolled out in 21267 Post Offices and 908 ATMs have been installed.